

## Appendix C

	TYPES OF COMPLAINTS											
<b>YEAR</b>	Signs	Change of Use	New Access	Non-compliance with conditions	Engineering Operations	Operational Development	Untidy Land	Tree Works	Alts to a Listed Building	<b>TOTAL RECEIVED</b>	<b>TOTAL CLOSED</b>	<b>TOTAL STILL OPEN IN CURRENT BACKLOG OF WORK</b>
2015	9	39	7	40	6	62	1	0	10	174	155	19
2016	12	33	7	51	4	50	4	4	8	173	129	44
2017 (so far)	12	17	2	43	3	32	0	0	12	121	45	76
										<b>TOTAL NO. OF OUTSTANDING CASES</b>		<b>139</b>